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## Two Year Warranty

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### **KINSHOFER North America – Warranty Policy**

KINSHOFER warrants its products against defects in material and workmanship for a period of two years from the date its products are available for shipment to the original purchaser. An exception are the KSB and KFX hydraulic breakers for excavators, for which the warranty period is one year, as well as the drive units with HPXdrive-technology, for which the warranty period is five years.

No responsibility will be assumed by KINSHOFER for repairs or parts other than those provided or supplied by KINSHOFER.

This warranty is limited to the replacement of parts or repair of parts, if repairs are authorized by KINSHOFER.

It does not cover damages or defects due to normal wear and tear, misuse, alteration or neglect.

KINSHOFER warrants that the products shall be delivered free of any claims of any third person by way of infringement, unless specifications are provided by the purchaser in which event the purchaser, holds KINSHOFER harmless against any claims which arise out of compliance with purchaser's specifications.

No other warranty is expressed or implied and KINSHOFER assumes no responsibility for consequential damages arising from the failure of the products for any reason whatsoever, nor does it extend any warranty for any damages, whatsoever, for improper storage or handling by purchaser prior to placing into service.

The purchaser shall determine the suitability for the product, for its use, and purchaser assumes all risks and liabilities in connection therewith.

### **KINSHOFER North America – Returned Goods Policy**

Upon written authorization, KINSHOFER products can be returned for credit, provided merchandise is unused and complete.

The customer pays freight back and a credit will be issued to the customer account upon satisfactory receipt and inspection of the returned products.

No return can be processed without the issuance of an RMA number by KINSHOFER.

A 25% restocking fee will apply to all non-warranty related returns.

### **KINSHOFER North America – Warnings and Cautions**

Ensure the correct equipment is obtained and installed for the application.

Ratings shown in KINSHOFER literature are applicable only to new products.

Working load limits (load capacity) shown are the maximum load the product is authorized to support under normal environmental conditions.

Shock loading and abnormal conditions must be taken into account when selecting products.

Working load limits or safety factors for each KINSHOFER product may be affected by wear, misuse or environmental conditions.

Regular inspections must be conducted to ensure the equipment continues to meet the most current revision of the published standard.

Welding to any KINSHOFER products can be hazardous and should only be implemented after written permission from KINSHOFER.

KINSHOFER products are sold on the strict understanding that all product selection is the full responsibility of the purchaser.

KINSHOFER accepts no liability for the use, misuse or incorrect application of its products.

